

Literal Comments:

## Q1

### Comments:

My young person CANNOT. Absolutely ridiculous

This is not an appropriate and safe option for many of the most vulnerable. This transportation is provided for only the most vulnerable. The question could be rephrased : do you agree with the principle that work makes you free?

If the council were serious about this being a policy to encourage more independent travel then it would have carried out a consultation BEFORE introducing some of these measures. Instead the council is striking fear into some of its most vulnerable residents and patronising service-users hiding behind the premise that it is helping them towards independence when all this is really about is making cuts and saving money.

Investing in developing skills for people with a disability is a good thing, but this needs to be separated from changes to save money, otherwise those affected will feel anxious and vulnerable.

The principle is a good one but realistically, some people need support for travel.

Carer's plates are already full this new travel policy will bring more hassle into people's lives. The best and safest way to carry children to school is already in place, which is school bus. Council should focus on more useful things.

I think the ability to carry out independent travel needs to be assessed individually, according to the user's needs.

Parents are not given enough time to fully read the document. It was only seen in the summer and so little time before closing date. The policy is not helping our children who have rigid and routine behaviours

Not if you are a child and physical disabled like my daughter who is 5 year old and has cerebral palsy uses a buggy. How is this possible making her more independent

My son can not travel independently and as a working single mother, it will be difficult to manage him if he has to travel on public transport.

As long as people travelling more independently are supported in this by Haringey Council, and they do not end up deprived of any practical transport provision.

A lot of service users are not capable of independent travel

In general people capable of using public or independent transport would not be asking or requiring council transport

Complained about not receiving the actual policy and not having access to the internet

This is not about enhancing independence this is about withdrawal of services and saving money  
Parent requested for no changes to be made in her home to school travel arrangements

Not all the young people and adults can travel on their own

I agree but only with full support in place

It has to be proportionate to the service users ability to travel independently and not solely reliant on the carer who may be taking free time

My daughter is 5 years old with cerebral palsy and requires equipment plus no interventions. Uses

a wheel chair buggy. Parent agrees with independence but this should start with secondary school  
This is not a well phrased question. Independence should always be encouraged but practicalities are challenging. If I took my child by bus to college get her up and ready this would take me two hours. This would not be manageable.

It puts everyone in a neat and tidy box. Safety is the biggest thing to consider for a lot of students a school bus is what they need

This wouldn't apply as my child goes to school far away. Not my choice where he was placed  
I agree on the principle of independent travel but public transport is not safe. There are not enough community transport police. Adults with LD get abused assaulted and robbed it is not safe to travel or walk around in Haringey.

About children there is no local school to attend for many parents so it is not possible for children by walking at all. Children with additional needs it is possible to travel depends on any public transport. Any policy short not affect children with need.

People who are normal can travel by themselves but people with disability who does not have any sense of travel also who have hearing impairment and cannot communicate cannot travel independent. Also with sever disabilities always need assistant or escort can take them to their day centre.

My mum is very old and she wont take me around on buses

## Q2

### Other Options you would use (please state)

NONE of the above are possible at all INSANE to think this is an option for my young person

Door to door service which my son has used all along. He is now at the stage where it is a bigger step towards his independence travelling on the minibus to and from 6th Form and then letting himself in at home using his own (adapted) keys than it would be for him to have to rely on a parent wheeling him up and down the hill in his wheelchair at the start and finish of each day.

Non other than school buses.

Student transport

Please remember that not only mobility impairment persons are unable to take public transport. A child with autism finds it difficult to take public transport. They become anxious because of sounds, unable to get a seat and as simple as if one bus stop is close and they have to go to the other can be a real challenge.

My daughter is 5 years old and uses a buggy as well as additional equipment that goes with her to school. The practicalities of using public transport at peak times with this even if get a space is not ideal

None of the above will be suitable for my son.

I am a carer for adults with learning disabilities, and so this question does not apply to me.

It is not clear which option applies to which group of customers

Would need three buses for appointments for medically unstable child. Non of these would work for us as my daughter is medically unstable and would need 24 hours care. Taxi card scheme is good and we use it but allowance is for only 2 journsys per day. We have different carers each day but only 2 people, can be insured on a mutability car and they need to live within 5 miles.

Day Centre Transport

Person uses the centre transport 5 days in a week

Have you tried using public transport at peak time with a wheelchair and additional equipment.

Public transport is s limited option

Non of the above would help me take my daughter to college

Working parent with disabled children need consistency and to know their children arrive to school/college safely

I have 4 children at different schools. 1 in Camden, 1 in Barnet, 1 in Essex 1 in Haringey. Non of these options would work for my children.

People with LD need to be accompanied as it is not safe or you need to have guards upstairs on busses and at the stations or trams. CCTV onn trains at bus stops make Haringey safe.

Day Centre own Transport

With a freedom pass i would need someone younger to travel with me, A support worker or similar. In my experience dial-a-ride don't always turn up.

**Q3**

**Other, please describe:**

this does not make sense there are 6 options and 5 priority scores, there should be 6

My daughter is 5 - cant walk and needs additional equipment that goes with her to school

I have another child at another school i cannot do school runs at the same time in different parts of the borough

To access day services

At the day centre

I use day centre transport

At present I could walk to the day centre but Haringey would have to pay more money to provide a support worker.

**Q4**

**Other, please describe:**

The Childrens Act and the Care Act

My understanding is that health appointment transport is covered by the hospital

Does child need equipment or is the age to be independant with travel. is child physically disabled

We have an adapted mobility car but i cannot drive my disabled daughter to school in tottenham at the same time as I drop my other child to school in Crouch End

Can travel but does not need total support and assistance to travel safely

I have 3 children below/in primary how would that work

Anyone who reaches the criterea tio have a freedom pass and free travel for their carer should be able to travel for quality of life and equality. Also safety. Haringey is a dangerous place.

use transport to go to and from day centre

I'm a service user and whatever way I travel I will need to have a support worker to accompy me

## Q5

### Other, please specify:

Never. If I see yet another required assessment I will go crazy.

Every five years

But with the option for the service-user to make it sooner if independence has increased

Adults with high needs should only be reassessed as part of their regular care review.

Really if travel assistance has been assessed as necessary i think the question of whether the persons condition could possibly improve

You need flexibility as everyones circumstances are different

Long term disability we need support cannot travel independently assessed by GP annually

Flexible approach dependimng on child s diagnosis. If a child has long term disability, LD this is noyt going to change so why review annually

With so many of the options things can go wrong or may not work out.

It cannot be done any less because it takes too long to review anything and sort things out  
Children with additionla neds are always vulnerable to be affect in all the ways. As a result the travel assistanvce is very important for them and their parents. I think it is very important to review childretravel needs and TRAVEL ASSISTANCE CAPACITY.

Not reviewed. My necessity is for life. Cannot travel independently

## Q8

### Comments:

The Motability scheme and provision of the vehicle is every five years; however people should have access to transport if needs worsen or other circumstances change

I am really concerned that young and vulnerable service-users are being forced into situations that will cause them a great deal of distress. Everyone wants to be as independent as they can be, but trying to ram everyone into a one-size-fits-all approach will not work. Many service-users require a lot longer than a few weeks to build up to gradually more independent way to travel. My real objections are to the bus-stop style pick-ups which do not make anyone more independent, indeed they make service-users more dependent, create complications for households with more than one service user or those with very young children who will have to get their entire families out in the morning to wait at a bus stop with the service user and then repeat the whole performance, whatever the weather, again in the evening.

I'm not happy with the way this travel policy is created away from giving parents enough time to let their voices be heard. The document is big and was only known in the summer holidays when parents did not have enough time to read it in detail. This need to be extended so forums can have a proper consultation with their parents

As long as Haringey Council ensures that these reviews are conducted in the agreed timescale. In my experience 'Annual' Reviews may take place every 2 or 3 years.

Some people need travel assistance to access services such as health, visiting family

Depends on disability as they might not be able to access public transport

Children with long term disabilities will still need the same provision so I'm not sure that it's necessary

Again Safety is an issue. You need to take so many things into account. Have you ever tried to get an electric wheelchair onto a public bus or get a cab when you need it.

## Q9

### Comments:

So who's going to pay for the Motability vehicle, petrol, insurance excess payments, taxis if no Carer able to drive, etc etc?????? There is NO spare money.

If people have been assessed as having needs and those needs have not changed and the law has not changed then they should receive the help they require, otherwise the council is being negligent in their duty. When a child with special needs whose transport has been removed dies on the roads of Haringey do we finally get to say its social workers who kill disabled children not their parents.

These questions cannot be answered in a blanket way like this! There is far too much that depends on an individual's own abilities and needs. If you take away part of the mobility benefit to pay for travel assistance to access education or services during the week, then those using the Motability scheme would have to give up the scheme in order to fund the travel assistance they need during the week leaving them without a vehicle for the evenings, weekends and holidays. Is that what Haringey wants.

A proportionate charge may be appropriate, but some of the mobility allowance should be available to meet the person's wider travel needs.

The LA should provide travel assistance to ensure those that need it can access all elements of a 'normal' life independently.

What Haringey fail to remember is that mobility rate ranges from low to high. A person getting low rate cannot afford to pay for transport from it so this needs to be more specific. People use their mobility allowance to purchase convenient means of equipment to ensure their children are fully equipped. These things are not provided by the LA. The mobility rate is not a lot of money so it cannot pay for transport at all

Children with special needs have multiple appointments in multiple settings to attend and I don't think above will cover all of this. Also going to school 5 days a week AM and PM the above will not be able to cover this

In my experience working with adults with learning disabilities, we should overcome all obstacles to prevent isolation among this vulnerable group. If this entails a bit of 'overlap funding' to achieve this, it is well worth doing as the longer-term health benefits will far outweigh any short-term savings.

My daughters mobility component goes towards a car which is needed for her to travel anywhere. If I took her to the day service it would take at least 3 hours of her time away from home. I could not cope without this time to do all that is necessary before 3pm when she leaves the centre.

Depends on circumstances

Not for transport to school, health or statutory appointment

I disagree because it depends how much you get in benefit. Also what needs a person has are different.

Possible a small charge but not for school as this is everyday  
not if it is for school or college

Not to attend part of their care package or health or training, only leisure

Does not get enough benefit to pay for transport.



## Q10

### Comments:

How? They're going to different places of a morning. Impossible for the providers Madness  
See above

I don't feel I know enough about this.

That would depend on whether the contribution paid to the provider was a true reflection of the cost of meeting the person's travel needs.

Without more information I can't answer this question properly. If, for example, the people in residential or supported housing are paid an adequate contribution then my answer would be 'Agree'. If, however, the contribution was inadequate to meet all the costs of the transport needs, then my answer would be 'Disagree'.

Depends on circumstances

Should be assessed on needs

Assistance should be paid for by the Council.

## Q11

### Comments:

Motability scheme is there for a reason Who is going to drive? Who is going to escort? Carers are legally entitled to work themselves and have a life They are not free unpaid travel trainers They cannot take on transporting twice a day on top of everything else Did a single man with no experience of being a Carer come up with this unworkable crazy policy?

Arw Motability vehicles insured for car share schemes. If there is an accident whilst we are a passenger in a car in which we have been placed by the council who is liable? The driver or the council? Who do we sue?

In principle training the carer is a good idea. However, in practice most carers are parents of the service-users and of course are already doing everything they can to prepare their young people for an independent life including using their common sense and training them to travel independently as far as possible. For many of these young people it is not just a case of "get on a couple of buses and push your wheelchair between bus stops, the provision and home", it is how exhausting that would be and the fact that they would be too tired to access the provision once they reached it after having undertaken such a journey. On a separate note, you also need to be very careful about suggesting car-sharing to users of Motability vehicles as they could potentially be in breach of their lease agreement under the scheme.

I don't drive

I'm so shock at these questions. Is Haringey thinking about our children. Some disabilities you just cannot tell a child to share a car. People are from different backgrounds and sharing car with someone will not work at all. The training mentioned will have to be specific as to provide training for carers in the borough is a lot of money and then it is not used. Why? it is not needed as the person is not able to use public transport or any other means mentioned.

I dont drive

This question is not applicable to me.

I could not share a car as my daughter as my daughter does not accept having others in the car

My daughter needs an adapted wheelchair car not able to car share zipcar

As we are both working parents of disabled child who uses sthe school bus to get to school safely I do not understand why change, I can see this being more costly in the long run

My children are autistic + in special schools. Would be very difficult to car share

Can't drive

As carer life is so hard looking and caring for the loved ones. This is more responsibility for carer and they don't get paid for any hard work that they do.

I'm a service user

### Q13

#### **Do you have any other comments about the Travel Policy...**

Madness Unworkable A lot of kids, adults and young people absent from school, Appts and placements, and colleges etc You may as well stop paying for all those too

I think I have made most of my views clear at various points in this consultation so far already. I was truly dismayed to hear of this policy for the first time when I was invited to attend a consultation meeting at Haringey Sixth Form with very little notice. I was even more dismayed to learn that although the consultation only opened on July 6 and runs to October 4, my son, a service-user, could potentially be expected to travel to sixth form under the bus-stop-style scheme when he returns to college in the first week of September! I agree with the principles of sustainable transport and greater independence but am frankly insulted that the council is couching its cuts and money saving in this way. As I said before, if the authority really wants to help our young people to gain greater independence in travelling, more time and work individually with carers, provision and the young people themselves is required.

As previously stated, the Travel Policy tries to mix up the development needs of the people with disabilities with environmental concerns and a drive to save money. These are separate issues and should be addressed separately. Some people with high needs would benefit from accompanied travel on public transport, even though they may not be able to progress to fully independent travel.

If the individuals could be independent then they would have been, there is no point in trying to give independence to children it will only bring more problem to their life.

The policy is to provide clarity - does that mean guidance on who is eligible for what service? I find this question confusing. I also felt that several of your questions didn't have a clear purpose as to why you would consult on such specific issues

Promoting independence, enabling mobility. Does Haringey like seriously understand the wide vast of disability. You see, we try to make sure our children live as independent as possible but sometimes it is just hard and causes more distress than what we expect. Our children being happy is so important and they just cannot cope. It is so hard to now force a child to go take public transport and other means that will take them in a melt down, makes them so distress and then the carer parent is unable to manage. I strongly disagree with this and I hope there can be some other purpose or elaborate more on this purpose but definitely not for our children.

One policy does not fit all inter ms of age, disability ect

I think that this is a desperate money-saving exercise rather than trying to meet the transport needs of people who need this support.

Keep the service in house directly funded and provided by Haringey. Take the service users needs and wishes as the basis for any changes and not cost

I think that the travel policies being proposed will affect the elderly and disabled probably more than other service users. Implementing independent travel for these groups will impact carers and the families involved. It may be the difference in being able to attend an activity and deciding not to take part due to difficulties in getting to the chosen destination. It will need meticulous planning in advance which may not suit everyone.

I know that this policy is to save money. It must be considered that carers are already stretched to the limit. Many older pension years. They have many health problems themselves. In the long run this policy will not save money as nthe cared for will have to go into care.

Adults in receipt of social care with debilitating PD and MH need to be escorted everywhere day opps for those people suffering from dementia provide stimulation for the clients and respite for their carers. If a carer has to organise transport and act as an escort a large chunk of that respite will have been taken away. Many carers of the elderly are themselves elderly if they do not receive adequate support they may give up sooner rather than later or their health will collapse. In which case it may cost the council a lot more to pick up the pieces. Dial-a-ride say they cannot accommodate every request to day centres or schools. taxi card has a limit on the number of trips if you want people to use private transport you need to make sure that enough blue badge parking. How does a policy which includes the use of private transport fit in with policy of encouraging everyone to give up their cars and get on their bikes. My daughter wheelchair bound non verbal tube fed and needs 24 hour care. Carers can't take my youngest daughter to school either

Parent raised concerns about single collection points during winter or rain. However, acknowledges the importance of independence

I have to deal with two people with disabilities one who is a wheelchair user and needs total support.

The person I care for is a wheelchair user and needs full assistance to travel anywhere I think you need to consider needs of different users. Called equality! Your under 12 not independent. Those unable to walk or behavioural issues - public transport issue at peak times. Cost of travelling to school daily is too high.

Parent currently likes their home to school travel arrangements. Understands the principles of the policy but does not think these apply to her daughter as she is severely disabled. Parent also makes comment around parents who have more than one child to care for around the difficulty of taking them to school especially if one is disabled.

Parent acknowledges that everybody is different and expresses the difficulties around caring for a severely disabled child. Happy with school bus and mentioned difficulty of getting wheelchair on public transport. Will the car share be CRB checked.

The TP is all about cost and saving money. Please do not treat parents/carers as we are being helped by these changes it's all about cost. How about reducing some of the managers and supervision. How about reducing the amount of money wasted? It's a disgrace and you all well know it. but please treat us with the respect we deserve. I use your services because I have to not because I want to. Transport is a massive stress.

None of this takes into account the safety or care of residents in the borough. Pavements are unsafe.

Do not like the idea at all as carer has too much work looking after their loved ones and do not get enough break at all.

Leave it as it is. Don't change anything. I get picked up in a minibus and taken to my day centre.